

Appendix 1: Example Services that may be provided by a City Support & Investor Support Service

A package of potential City support measures and incentives could include:

- A fast track planning process, supported by information on accessing available services such as pre-application advice and planning performance agreements as well as guidance on charges and timescales
- Accessible financial support and incentives
- A 'soft landing service' in the City, which can provide a interim base for businesses wishing to establish in Belfast

A City Support & Investment Advice Service may include the following:

- A single point of contact to assist in liaising with the relevant local statutory services provided by the Council and others
- Signposting to key information on the economy, industry strengths and skills
- Database of all accessible financial support and incentives
- Access to Business, Investment and Economic Development Support advisors to advise and talk through clients business and financial needs
- Signposting to professional support and advice, such as relevant supply chains and networks and to local universities and private sector research organisations
- Ongoing aftercare to support the growth of the client's business to develop further opportunities to invest within the city
- Specifically for FDI clients, a tailored relocation service to support the requirements of key personnel wishing to relocate to the city. This may require links to property agents, an advisory role etc.
- Information on available property and development sites
- Tailored information on quality of life and key services in the city